
General Terms and Conditions of Sale

1. Unless otherwise specified, equipment is warranted against failure and defects for a period of two (2) years from final acceptance.
2. After expiration of the warranty period, repairs are chargeable, including transport expenses,
3. For failures determined to be caused due to customer mishandling, even if within the warranty period, repairs will be chargeable, including transport expenses. Warranty period after repair is one (1) year. R&K reserves the right to reject a request for repair for products which passed ten (10) years from the date of manufacturing.
4. Unless otherwise specified, the products quoted herein are NOT Pb-free and do not comply with regulations about forbidden substances, as detailed in the EU directive RoHS (2002/95/EU). If RoHS compliance is required, please consult us for availability.
5. R&K products shall not be used for or in-connection with equipment that requires an extremely high level of reliability and safety such as aerospace use or medical life support equipment.
6. The export of R&K products from Japan may be subject to an export license by the government of Japan, based on Japan's "Foreign Exchange and Foreign Trade Law". Our order acceptance is contingent upon receipt of a valid End Use Statement.
7. R&K reserves the right to make changes in the specifications of or to discontinue products at any time without prior notice.